



MEMORANDUM

FROM: MOSELEY ASSOCIATES, LTD.
RE: IMPORTANT WINTER REMINDERS
DATE: JANUARY 19, 2022

Due to the unprecedented number of calls we have received for freeze ups resulting from the recent sub-zero temperatures, Moseley Associates strongly recommends everyone to take the following precautions to avoid possible frozen or burst plumbing pipes in the days to come:

- 1.) Please be sure to keep the temperature throughout your unit at an adequate setting (65 degrees or above), especially in areas or rooms with plumbing in the walls, such as kitchens, bathrooms, and basements during these below zero cold stretches.
- 2.) Opening all interior room doors, securing windows, and opening cabinet doors to expose plumbing to higher temperatures.

We do offer a 24 hour on-call service for emergencies, but please be advised there is only one individual on call at a time.

If you do not have an active water leak, and suspect frozen pipes, please contact a licensed plumber to handle these situations. In doing so, we can allow our on call service member to be free for the active leak (and therefore more emergent) situation. Many times, the licensed plumber expertise and equipment are needed for these distressing, but not catastrophic calls. Further, if your unit is managed by a manager other than Moseley Associates, you should advise them immediatley. Those unit managers may have additional resources that would be available to you, as their contracted customer. Here are a few resources, in no specific order, and picked at random, you could call outside of Moseley Associates:

Ottauquechee Plumbing & Heating- 802-457-1795
J&B Plumbing & Heating- 603-643-5770
Eugene Boisvert Plumbing & Heating- 603-298-6888

We appreciate your understanding and cooperation.

Moseley Associates Maintenance Dept.
Phone- 802-296-2600

